

Pitcher's Progress



The Newsletter for Staff of C G Pitcher and Son Ltd

Welcome to Newsletter Number 20!

Well with all the comings and goings with holidays, we have condensed our news this time. As you all know it's been manic and plenty has happened since our last newsletter, so let's crack on



WISHFUL THINKING?

New Staff

We would like to extend a belated welcome to Mike Payne as a new working foreman, Pete Notley & Stefan Jenkins on site. Recently Richard Booth, Jason Davis, Matthew Reid and Ben's Dad Andy have joined us and we wish them all well.

In the office Oz Jefferies has sadly left us (more overleaf). Steve McMillan has taken a new role of sales/estimating. He will be the first face that the customer will see and by looking at the enquiries continuing to come in, he won't be short of anything to do, as they are coming out of our ears. Next month a staff profile, victim to be decided

Job Progress

Things are very busy at the moment, with a total of twelve sites on the go! Some that have just got underway and some coming to end soon. All of the jobs are going well and our service and quality continue to build our reputation.

Just to say a couple of special well dones. Well done to everyone who had a hand in the works at the Ox Inn. The job, ran by Andy, completed two months work in one to get the pub ready for opening. Also a special thank you to all those who have worked long hours and come in at weekends at Muscliffe; a few problems have meant that a lot of people have had to work above and beyond the call of duty. Thank you again and well done!

Customer Service of the Month Award - July & August

July's award went to Don Murphy for all his work, especially at Mr Tetley's and this month to Dan Rogers. Many thanks to you both.



C G Pitcher & Son Ltd

Building Since 1903

traditional values, modern thinking



The BBQ and 'those' awards!

Well for those who missed out on 'the' social event of the year, a good time was had by all a few weeks ago. Just to re-cap on the winners of the Pitcher Oscars 2010:-

Party Animal of the Year & Oh My God I am going to get Sacked Grant Chamberlain

Sexist Comment of the Year Mark Pitcher

Casanova of the Year Chas Grundy

Above & Beyond the Call of Duty James Macdonald

Car Prang of the Year Oz Jefferies

We are sure there will be plenty of categories (and contenders) for next year.

A special mention to Garry, who although nominated for many awards didn't win one, though Anna did draw up a certificate for the 'most nominated' - there is always next year Garry!

On a more serious note ...

WE HAVE WON ANOTHER AWARD! We were chosen as the South West Regional winner in the Chamber Awards "Excellence in Customer Service", the national finals being in November in London.

Once again, with grateful thanks to you all for your continued commitment.



Get the hankies out

The ladies are in mourning, yes Oz has left us, but hopefully not forever. He is presently on his way to the Nevada Desert for the 'Burning Man' festival, which is no doubt another round of hedonistic 'entertainment' (we are all just jealous). He will be greatly missed by all and we wish him all the very best for the future and have left the door open.

In the meantime, he has left his legacy



PITCHERS GO TO GLASTO!!!



C G Pitcher & Son Ltd

Building Since 1903

traditional values, modern thinking